

Shasta Regional Medical Center

Interpreter Services

The following services are available to all patients and families requiring communication assistance:

Language Interpretation:

- 24 hour telephone interpreter services through Cyracom Language Services are available using designated Cyracom Language Services Phones located in patient care areas.
- Instructions for use are listed on the handset.

Hearing Impaired Interpreter Services:

- Video Remote Interpretation (VRI)
- Telecommunication Device for the Deaf (TDD)
- Live Interpreters upon request
- Amplified telephone handsets
- Closed Captioned television available via Engineering Department

Questions or concerns may be referred to:

SB 1840 Ch. 672 California Department of Public Health H & S Code Section 1259 Licensing & Certification
California Dept. of Public Health
126 Mission Ranch Blvd.
Chico, CA 95926
Website: www.cdph.ca.gov
Telephone: 1-800-554-0350

